



OPERAČNÍ PROGRAM
LIDSKÉ ZDROJE
A ZAMĚSTNANOST

Mezinárodní seminář
s účastí nizozemských expertů na téma

INOVACE V SOCIÁLNÍCH SLUŽBÁCH

*probíhající v rámci projektu OPLZZ
„S uživateli sociálních služeb a nizozemskou expertízou
k systémovým změnám“,
1. 4. 2011, Rožnov p. R.*

Hans Marechal,
manažer De Boei



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Innovative methods of activating clients



Introduction

- Personal introduction
- Introduction De Boei
- History of De Boei
- Context De Boei

Experiences

- Right of self- determination by patients (1986)
- Anger with patients by absence of personnel (1986)
- Talk about patients not with patients (1988)
- Anti psychiatry (1990)
- Participants regaining roles (1991)

Assumptions

- Focus on what people can do instead of what they can't!
- The art of re- assigning (As a employee; What can I hand back?)!
- Assisting with hands tied behind my back!
- Focus on what people truly need to live and function in a social system!
- With support of peer specialist!

Answer of De Boei

- Drop in centres
- Activities
- Education
- Work
- Contact



What De Boei is not providing!

- Treatment
- Protected living & shelters
- Crisis intervention

But.....

Approach:

Not from:

Disease
Problems

I know what's right

but:

Human image
Change in
perspective
I experiences,
strengths and
opportunities



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Hierarchy

Dependency

Authority

Supply-

Organizational interest

Activities described

Level of thinking

Own networks

Equality

Reciprocity in
relationships -
bonding

Question behind
the question

Philanthropy

Care situation

Soul level



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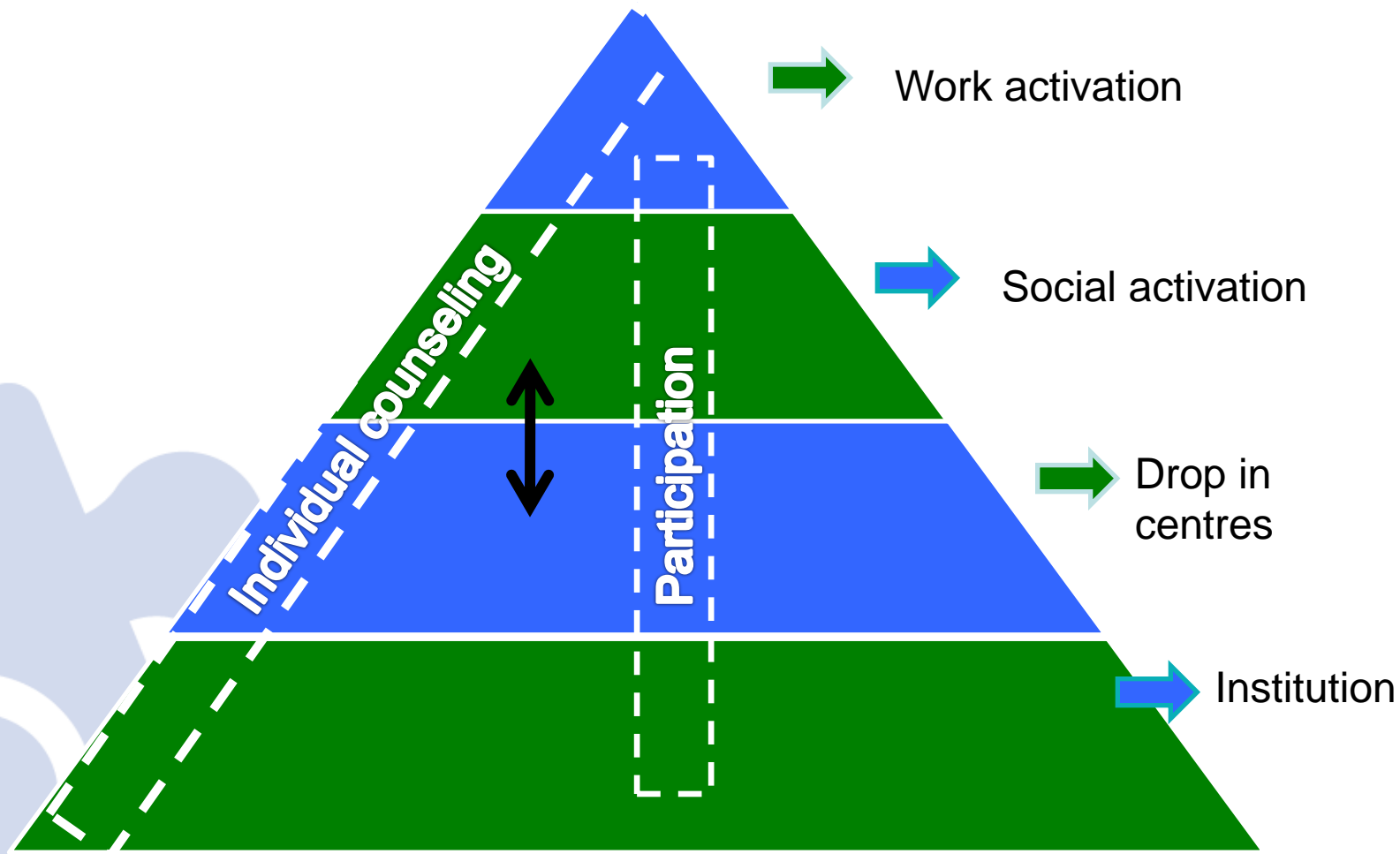
Successes



- The fundamental idea that participants can fulfil several different roles
- The fundamental idea that there is more than someone's illness!
- Employees treat participants equally and respectfully!!
- Treatment is directed to the recovery of lost roles, the discovery of new roles and regaining responsibilities!
- Treatment is directed to social participation!
- Together with peer specialists!

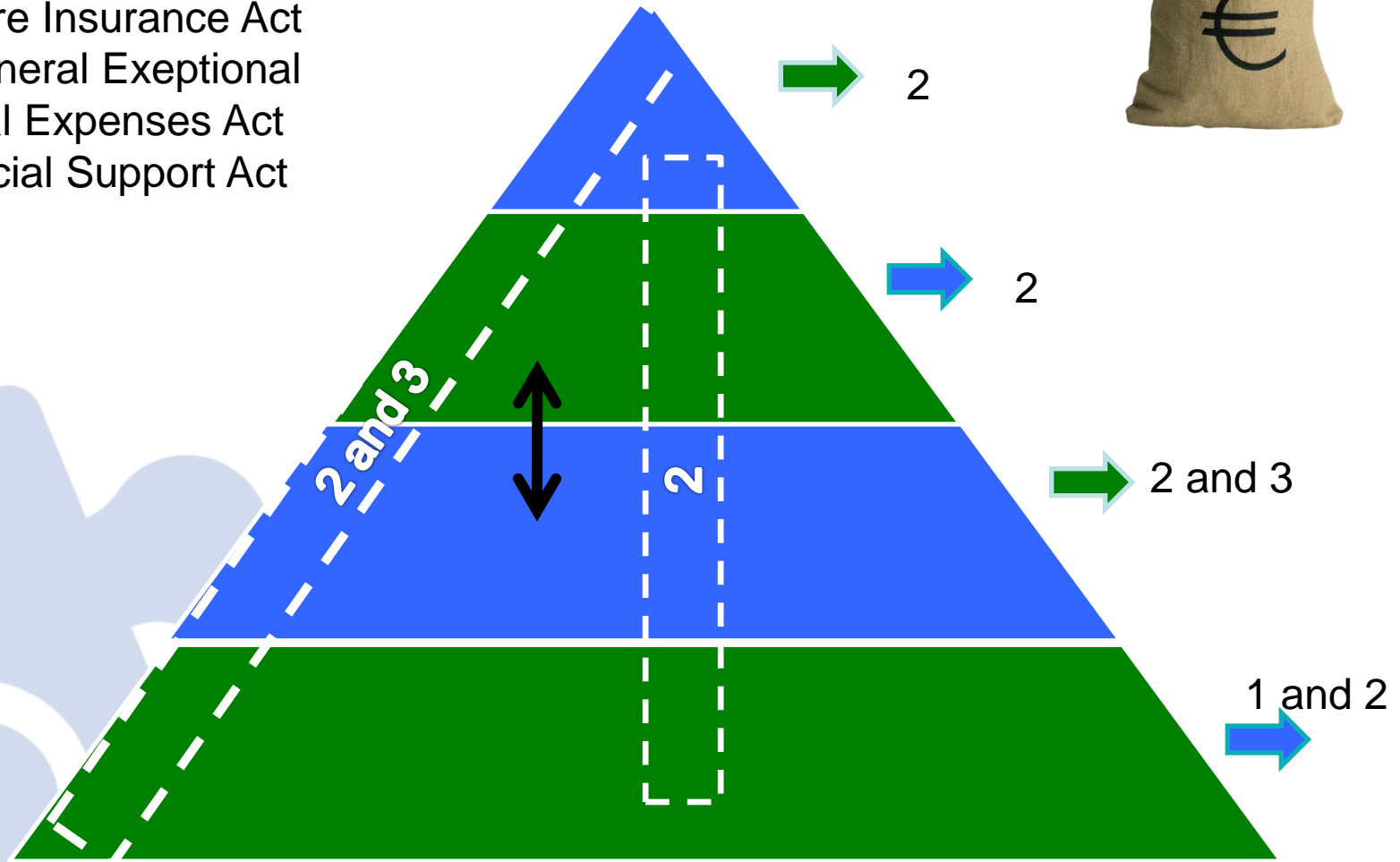


De Boei Triangles

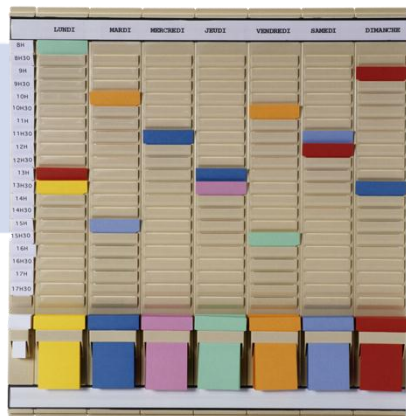


De Boei funded

- 1 = Care Insurance Act
- 2 = General Exeptional Medical Expenses Act
- 3 = Social Support Act



Mission and vision in 2011 & further ...



Invitation to workshop

Together with peer specialist

Introduction Dorine van den Berk

