



OPERAČNÍ PROGRAM  
LIDSKÉ ZDROJE  
A ZAMĚSTNANOST

Mezinárodní seminář  
s účastí nizozemských expertů na téma

# INOVACE V SOCIÁLNÍCH SLUŽBÁCH

*probíhající v rámci projektu OPLZZ  
„S uživateli sociálních služeb a nizozemskou expertízou  
k systémovým změnám“,  
1. 4. 2011, Rožnov p. R.*

Klaas Schilder,  
Director GGzE Services BV  
Christ Wesenbeek.  
Program Manager GGzE



evropský  
sociální  
fond v ČR



EVROPSKÁ UNIE



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PODPORUJEME  
VAŠI BUDOUCNOST  
[www.esfcr.cz](http://www.esfcr.cz)

De Boei in the framework of GGzE, developing services in a variety of settings; hospital and community based.

*“A Journey”*

# Presenters

## Klaas Schilder

- Director GGzE Services BV
- New Services & Strategic Planning

## Christ Wesenbeek

- Program Manager GGzE
- Consumer Initiatives and Projects

## Goals for this presentation

- Historical Perspectives; Changes placed in context
- Business models based on Dutch government and insurance changes and direction

## Goals for this presentation

- Discuss innovative methods of GGzE, good practices, running projects, perspectives on integrating community care
- Explain De Boei in the framework of GGzE
- Discuss consumer and self directed care perspectives and initiatives.

# GGzE

- Some figures
- Where we are located
- Our range of services
- “systems of care”
- What drives the Dutch?
- Where we are heading!

# A Journey

- Personal
- Late 70's in the USA
- Early 90's in the Netherlands
- 1995 until now for consumers at GGzE
- Context and society

# Mental Health Services

- Yesterday, today and tomorrow
- From regulated to free market
- Local Government vs National Policy
- Financing of care
- Who do we serve, why, and needs

# Integration of systems of care

- From a consumer perspective
- The community's perspective
- An agency's perspective
- Where it will take place
- What it will look like
- De Boei in the framework of GGzE

# Self Directed Care

- Who is driving the bus?
- Rehabilitation and Recovery
- Work, education and life roles
- Self directed care models
- USA and Netherlands

# Your Journey!

- Agree on a vision
- Where is your society heading?
- How are your belief systems changing?  
From yesterday, to today and tomorrow?
- Your context?
- Staying the course, who will represent you?
- How can we help?